

CONTACT DETAILS FOR IRISH WATER

Oireachtas Members

- Dedicated Direct Line for Oireachtas Members
- 1890 578 578
- Email: oireachtasmembers@water.ie
- Lines are open from 9am-5.30pm, Mon-Fri

Councillors

- Dedicated Direct Line for Councillors
- 1890 178 178
- Email: localrepsupport@water.ie
- Lines are open from 9am-5.30pm, Mon-Fri

Water Supply, Metering & Emergencies

- Metering, General, Customer Reactive enquiries
- LoCall 1850 278 278 / 01 707 2828
- Lines are open 24 hours a day, 7 days a week

Billing, Registration and General Account Queries for Domestic Customers

- LoCall 1850 448 448 / 01 707 2824
- Lines are open 9am-5.30pm, Mon-Fri

Billing and General Account Queries for Non-Domestic/ Business Customers

- LoCall 1850 778 778 / 01 707 2827
- Lines are open 9am-5.30pm, Mon-Fri

Minicom

- LoCall 1850 378 378 (for hearing impaired customers with their own minicom equipment)

On-line Channels

- www.water.ie, self-serve application, FAQs and email form to Irish Water
- Twitter - @IWCare for water services updates and customer care queries
- BOARDS.IE – The talk to Forum for Irish Water